

# Welcome Aboard WisGo!

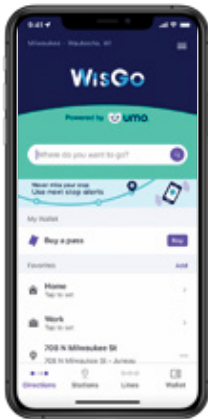
MCTS's New Fare Collection System Powered by  Umo.



**Here's what you need to know as a CVP rider**

## How to Get Started:

We're excited to offer you a new way to ride the bus!



You can use the **Umo app** to plan your trip, track your bus and pay your fare.

Make the switch to WisGo for a smoother ride.

- 1 Download the Umo mobile app from the App Store or Google Play
- 2 Then contact your Human Resources liaison to obtain a benefit code. Then, redeem the benefit code on the app and you can begin riding. You can also contact your Human Resources liaison for step-by-step instructions on how to redeem your benefit code.
- 3 Scan your phone on the validator
- 4 Come ride the bus with us!

**It's just that fast.**

## Ride MCTS CONNECT with WisGo

You'll get all the routes you love with WisGo, including the new MCTS CONNECT, our BRT line.

**See your Human Resources transportation liaison for more information.**



## Frequently Asked Questions

### Do I need a photo to ride the bus?

No, CVP riders no longer need to show a photo I.D. Just show the app. With WisGo, it's just that simple!

### What if my phone is lost or stolen?

If your phone number remains the same, you can simply download the Umo app on your new device and log in. The CVP will remain in the Umo app wallet.



## See you on the bus!

## Rider Resources

### Visit RideMCTS.com

- [RideMCTS.com/WisGo](https://RideMCTS.com/WisGo)
- [RideMCTS.com/Schedules](https://RideMCTS.com/Schedules)
- [RideMCTS.com/CONNECT](https://RideMCTS.com/CONNECT)
- [Umopass.com](https://Umopass.com)

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