

MCTS Fleet Maintenance Tours Return for Doors Open Milwaukee

MCTS's **Fleet Maintenance Building**, located at **1525 W. Vine**, will host in-person tours during Doors Open Milwaukee on **Saturday, September 24**, from **10 a.m. to 3 p.m.** Tours will be given on the half hour. The last tour starts at 3 p.m.

At the MCTS Fleet Maintenance Building, you'll get insider tours of:

- ▶ How we handle major mechanical repairs and body work for more than 334, 11-ton buses.
- ▶ How we store thousands and thousands of parts and supplies.
- ▶ Be among the first to view one of our brand-new battery-operated electric buses.
- ▶ And more!

New this year will be an onsite recruitment fair at the Fleet Maintenance Building. We're hiring mechanics and bus operators. Stop by and meet our team before or after your tour. Or sign up online for an in-person interview on **Saturday, September 24**. Visit [RideMCTS.com/Careers](https://www.mcts.com/Careers) for more details!

Doors Open Milwaukee is a public celebration of Milwaukee's art, architecture, culture and history. The event offers behind-the-scenes tours of more than 150 buildings throughout Milwaukee's downtown and neighborhoods and in-depth tours led by community leaders. Learn more about the MCTS tour and others at [historicmilwaukee.org/doors-open](https://www.historicmilwaukee.org/doors-open).



Sign up for a guide to your ride!

Do you want updates on the BRT? Fare collection news? MCTS giveaways? Subscribe to our monthly email newsletter, Rider Insider, today at [RideMCTS.com/RiderInsider](https://www.mcts.com/RiderInsider) and be the first to know!



Bus Lines

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For 24-hour automated bus information, call 414-344-6711 or visit [RideMCTS.com](https://www.mcts.com)

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MILWAUKEE COUNTY
TRANSIT SYSTEM
PASSENGER NEWSLETTER

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Bus Lines

Schedule Changes Sunday, August 28, 2022

Routes 12, 18, 19, 20, 21, 28, 31, 35, 51, 53, 54, 55, 60, 66, 80, 88, PurpleLine

Check buses for schedules starting **Wednesday, August 24** or see previews at [RideMCTS.com](https://www.mcts.com) starting **Friday, August 19**.

Make Career Connections with MCTS

MCTS seeks individuals who are ready to make connections to a new career! We're hiring for bus operators and mechanics. MCTS offers paid training, career growth, long-term job stability, and financial security for future retirement. Visit [RideMCTS.com/Careers](https://www.mcts.com/Careers) to learn more about our job opportunities.

Save the Date: We're doing onsite interviews during Doors Open Milwaukee on Saturday, September 24! Read the back of this newsletter for more information.

Riders' Input Leads to Improvements

Comments from you, our customers, continue to guide our work to deliver essential transit services that meet your needs.

Last year, our MCTS NEXT route redesign project allowed us to update our network to meet the community's modern needs and to improve the rider experience. **Ridership has already increased 15 percent!** Your comments and suggestions continue to guide our work in providing you with the best route service available. Here are a few examples of how your feedback and comments are helping us make improvements:

- Feedback from Route 54 (Mitchell-Burnham) bus riders on National between 70th & 84th Street helped guide Route 54's extension west of 70th street to 112th Street.
- Route 88's (Brown Deer Road) layover will be moved to Service Road and Schroeder Drive to better serve persons with mobility devices after customer feedback showed that the current layover was not ideal for boarding with a wheelchair.
- We are providing new service to the VisABILITY Center on Route 18 (National-Greenfield). This is the result of feedback from both customers and Beyond Vision, a community partner. Over the last few years, they have shared suggestions to better serve employees and riders with low vision traveling to and from their new facility on 108th & Lapham.

Read more about these and other route service changes starting **Sunday, August 28**, at [RideMCTS.com/Schedule Changes](https://www.mcts.com/ScheduleChanges).



Bus Shelter Art Project Welcomes New Additions

The **MCTS Bus Shelter Art Project** is a public beautification program that gives local artists access to the most exclusive canvases in town: our bus shelters! So far this summer, we welcomed 25 new murals to our growing collection.

Mothers Against Gun Violence (MAGV) unveiled new murals at **6th & Highland**, and **12th & State** that give a platform for survivors to share their stories. The murals are titled “Voices of Gun Violence,” by artist Natalie Derr. The “Voices” artwork is part of a larger project sponsored by MAGV, University of Wisconsin-Milwaukee and Carroll University.

The **City of Milwaukee Office of Early Childhood Initiatives’ Pop Spots** consist of 23 murals designed to empower parents and caregivers with fun, easy ways to boost their children’s learning. They feature engaging activities in both English and Spanish, such as shape and color matching, in a family-friendly way that supports early brain development. Five of these murals are located near Milwaukee Public Schools.

To view these and other MCTS Bus Shelter Art Project murals or learn how you can support part of the program, go to RideMCTS.com/Art.



Mothers Against Gun Violence’s (MAGV) interactive murals at 6th & Highland and 12th & State give a platform for survivors to share their stories.



These murals are designed to boost learning among young children. Across Milwaukee, there are 23 bus shelters featuring one of the above murals from the “Pop Spot” series.

Public Transit for All: 32 Years of the Americans with Disabilities Act

Since 1990, the Americans with Disabilities Act (ADA) has provided civil rights protections against discrimination and access to opportunities for individuals with disabilities in all areas of public life, including transportation.

Here at MCTS, we take pride in being accessible to all riders. All MCTS buses feature equipment designed to assist passengers of all abilities, allowing them to have a positive experience throughout their trip. We do this by offering:

- ▶ Priority seating
- ▶ Safe securement of mobility devices
- ▶ Ramps to board and alight from the bus
- ▶ Bus stop audio announcement system

In addition to the above, many bus operators have learned how to accommodate customers with disabilities by taking part in our nationally recognized ADA driver training program.

We work hard every day to provide the most convenient and independent form of public transportation in Milwaukee County for residents of every ability!



October 15 - National White Cane Safety Day

White Cane Safety Day celebrates the achievements of people who are blind or visually impaired. The white cane is an important symbol of blindness and independence. MCTS remains committed to providing transit services that connect all residents to jobs, education and essential life services.

Free On-Demand Visual Wayfinding Information Using Aira

You have to admit, after nearly two years of limited activities, 2022 has been the year of “getting out”! For our friends who are blind or with visual impairments, they’ve been getting out and about more often too. With tools like **Aira**, there’s so much to explore!

Aira provides on-demand visual information that allows riders with vision loss to navigate the MCTS system with confidence. Using their smart phone, riders can connect to a highly trained Aira agent. The phone’s camera allows the agent to see the user’s surroundings. Once connected to an Aira agent, the user simply points their camera in the direction needed. The Aira agent can then read signs, describe the scene, help the user avoid obstacles, and provide other useful visual information a.

Through a partnership between MCTS and the Milwaukee County Office for Persons with Disabilities (OPD), Aira can be used at no cost while riding the bus and navigating to and from any bus stop in Milwaukee County. Aira can also be used free of charge at 45 other locations across Milwaukee County including Milwaukee Mitchell International Airport, the Milwaukee County Courthouse, the Marcia P. Coggs Human Services Center, the Vel R. Phillips Youth and Family Justice Center, the Milwaukee County Zoo, and dozens of Milwaukee County Parks.

If you or someone you know want to join the many happy Aira users who are enjoying their mobility and all Milwaukee County has to offer, then visit our website at RideMCTS.com/Accessibility/ **Aira-App** or contact our mobility management team at **(414) 343-1714**.

