


## Planning Your Trip

Older Milwaukee County Transit System (MCTS) buses will continue to be replaced with new low floor wheelchair accessible vehicles and in 2005, the fleet will be 100% wheelchair accessible. Until then, be sure that your desired route and trip is wheelchair accessible.

### Steps to a Successful Bus Ride

1. Select the route you want to travel on.
2. Make sure the route has wheelchair accessible service. Look at the cover of the individual route guide (schedule). If the route is wheelchair accessible, the universal wheelchair symbol will be displayed on the cover. → 
3. After opening the route guide, choose a time (trip) you would like to travel and verify that it is wheelchair accessible. This is indicated by a star (\*) in the far left column.
4. If you have any questions or need assistance you can call the BusLine at 414-344-6711.



Milwaukee County Transit System  
1942 N. 17th Street  
Milwaukee, WI 53205

# How to Ride a Wheelchair *accessible* Bus



Remember that exact fare is required on all MCTS routes; drivers can't make change. If you have an MCTS Reduced Fare Photo Identification Card for disabled persons, a Transit Plus Card or a Medicare Card, please have the card and your fare ready when boarding. If you need to transfer to another MCTS bus, ask for a transfer when boarding.

All mobility devices, including motorized wheelchairs and scooters, are always welcome aboard Milwaukee County Transit System buses. Scooter passengers have the option to remain on their vehicle or move to a bus seat.

**To receive an individual route guide, or if you need assistance with planning your trip, call the BusLine at 414-344-6711 or TTY for hearing impaired at 414-937-3299.**

## Transit Plus



For those who can't use regular MCTS buses, Milwaukee County provides Transit Plus which serves the transportation needs of persons with disabilities. To make an appointment to see if you qualify for this service, call Transit Plus at 414-343-1700.

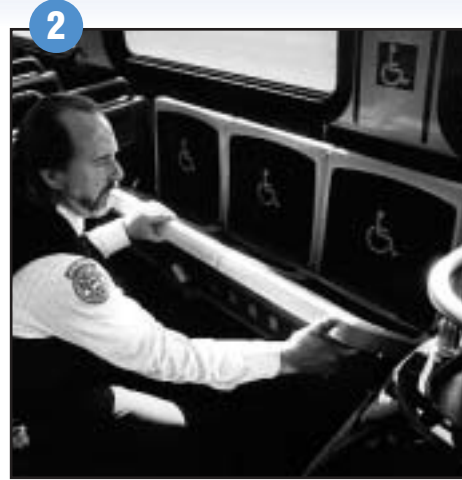


**Milwaukee County  
Transit System**

# Boarding



**1** When the bus arrives, remain at least five feet from the front door to allow other passengers to enter or exit the vehicle.



**2** Before you board, the driver will lift and lock the folding seats, creating space for securement of your wheelchair.



**3** The operator will indicate when it is safe to board and then help you move backward up the ramp. After your fare is deposited, the operator will help maneuver your wheelchair into one of two designated areas.



**4** To secure your wheelchair, the operator uses up to four adjustable straps, two located at the front wheels and two at the rear wheels. Straps extending from the floor will be secured to your wheelchair with a hook or buckle.



**5** Lock your wheelchair brakes and allow the driver to assist you in fastening the lap and shoulder safety belts. Your wheelchair will remain in a fixed position until the desired stop.

For passenger safety, wheelchairs must be completely secured before the bus can be moved.

# Exiting

**1** Push the touch-strip adjacent to the securement area to notify the driver that you want to exit.

**2** Wait until the bus comes to a complete stop and the driver will help you release all securement devices. Please do not move from the area until all passengers entering or exiting have cleared the aisle.

**3** Unlock your wheels and move toward the front door.

**4** Proceed onto the ramp after the driver indicates it is in the proper position.

**5** Be sure to move completely off the ramp.

**Congratulations on successfully riding the bus.**

