



**MILWAUKEE COUNTY TRANSIT SYSTEM**



*Transit Plus Pick up-Drop Off Areas at Malls*

Transit Plus clients have at times reported difficulty traveling to and from the malls, especially reporting problems with returning home.

In an effort to minimize misunderstandings, a number of clients suggested that it would be extremely helpful to have designated pick up and drop off areas at the malls that both riders and van drivers would be familiar with. Pick ups that vary from a commonly used location at very public places have a high potentiality for errors, so having a designated pick up location is especially beneficial for riders and van carriers alike.

The Transit Plus Advisory Council, the Milwaukee County Office For Persons with Disabilities, and Transit Plus' Administration worked together with mall management staff to enlist their support and to develop designated pick up and drop off locations at the most traveled to malls. The cooperation and responsiveness of the malls with this project is greatly appreciated.

Factors such as the accessibility to power doors, telephones, restrooms, ATM machines, mall directories, and traffic conditions were all considered in determining where pick up and drop off locations would be best situated.

Transit Plus has installed signs at the designated pick up and drop off areas at the following malls:

The designated pick up and drop off location at **Southridge** is on the east side of the mall between Kohl's and Sears.

The designated pick up and drop off area at **Mayfair**, 2500 N. Mayfair Road, is on the east side of the mall at the Mayfair Professional Building/General Cinema entrance.

The designated pick up and drop off area at **Bayshore Town Center** is in front of the Rotunda, found at the corner of N. Bayshore Drive and W. Glen Bay Avenue.

The designated pick up and drop off area at **Brookfield Square** is on the west side of the mall by J.C. Penney.

The designated pick up and drop off area at the **Grand Avenue Mall** is on the west side of 2nd Street under the parking structure near Michigan Street.

Each mall location has a Transit Plus boarding sign posted where the vans should board and disembark riders.

Designated pick up and drop off areas at other frequently traveled to destinations may be considered at a future time.

Any questions or concerns about the designated pick up and drop off areas at the malls can be forwarded to Jim Burns at Transit Plus at 414-344-4550 extension 3506.