## TPAC AGENDA TUESDAY, JULY 15, 2025

IN-PERSON PUBLIC MEETING TO BE HELD FROM 2:00 P.M. UNTIL 3:30 P.M. AT THE MILWAUKEE COUNTY TRANSIT SYSTEM ADMINISTRATION BUILDING, LARGE CONFERENCE ROOM, 1942 N. 17<sup>TH</sup> STREET. DIAL IN BY PHONE AT 414-251-4435. THE CONFERENCE ID FOR THE PUBLIC MEETING IS 509561218#.

IF YOU HAVE ANY QUESTIONS, HAVE AN ADA ACCOMODATION REQUEST, OR NEED HELP GETTING INTO THE MEETING VIRTUALLY PLEASE IMMEDIATELY CALL 414-343-1700.

- 1. CALL TO ORDER AT 2:00 P.M.
  - A. WELCOME AND GUEST POLICY
  - B. INTRODUCTIONS
- 2. APPROVAL OF MINUTES
- 3. COMMITTEE UPDATES
  - A. PROVIDER EMPLOYEE RECOGNITION
  - B. MEMBERSHIP
  - C. PUBLIC RELATIONS
- 4. UNFINISHED BUSINESS
  - A. SUMMERFEST 2025
  - **B. CUSTOMER SATISFACTION SURVEY**
  - C. CUSTOMER FEEDBACK DATABASE
  - D. ACCOUNT BASED FARE COLLECTION
  - E. TRANSDEV UPDATE
  - F. SAME DAY PILOT UPDATE
- 5. NEW BUSINESS
  - A. STAFF UPDATE MCDOT
  - **B. MCTS 2025 BUDGET SHORTFALL**
- 6. MOBILITY MANAGEMENT REPORT
- 7. CARRIER REPORT
  - A. TRANSDEV
  - B. VIA
- 8. TRANSIT PLUS REPORT
- 9. OPEN DISCUSSION
- 10. ADJOURNMENT