



# Service Change Timeline



## PREVIOUS SERVICE CHANGE

Planning gathers feedback, analyzes Performance, and identifies areas for improvement

Public engagement

Planning develops service change options

## AT LEAST 3 MONTHS BEFORE SERVICE CHANGE

Internal MCTS feedback

## AT LEAST 2 MONTHS BEFORE SERVICE CHANGE

Service Changes Finalized

County Board's Transportation and Transit Committee approval

Approval of the full MKE County Board

Scheduling makes timetables and generates operator shifts

Marketing and Planning make maps and public time tables

## AT LEAST 1 MONTH BEFORE SERVICE CHANGE

Operators pick work for the quarter

Inform public of changes